The New **WebTPA.com**

Made Just for Members

We've designed a whole new healthcare experience just for you. Your revamped member portal provides a complete dashboard view of your health plan and self-service tools designed to save you time and effort.

As always, www.webtpa.com keeps your healthcare information secure and strictly confidential. Our revitalized look, improved site navigation and new added features, go hand in hand with the stellar customer service that sets WebTPA apart.

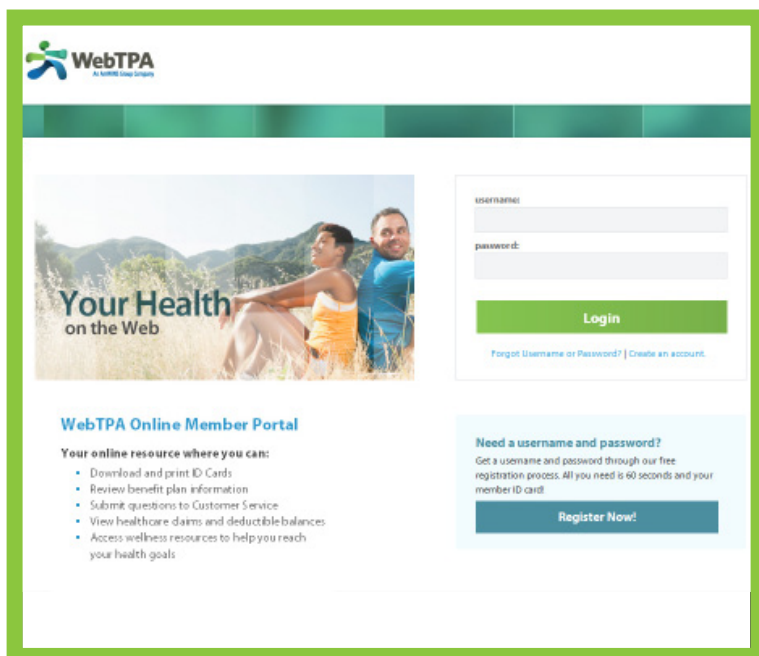Visit www.webtpa.com to see for yourself!

Upgraded Features

- View eligibility information
- Print a temporary ID card
- Order a new ID card
- Search for a doctor in your plan's network
- View claim status and history information
- Download important forms and documents
- View deductible balances
- Communicate with Customer Service
- Get all the tools, resources, and support you need to reach your health goals. SparkPeople powered by WebTPA enables you to track your food, follow a personalized fitness program, join an online community, and much more.

Registering on **WebTPA.com**

WebTPA is an independent, nationally licensed provider of infrastructure and service solutions, specializing in customized healthcare benefits administration.

We build every part of our business around the conviction that technology and services should be responsive to our customers' specific health plan

> // WebTPA's experience, flexibility, client focus, cultural fit and ability to meet our high claims processing standards make them an excellent partner for us." – Large Health System Client

Registering Online

1 Go to www.webtpa.com.

2 Click **Member Log In**.

3 Click **Register Now**. Read the License Agreement and click **Agree**.

4 Enter your date of birth, zip code, and member ID.

5 Create a username and password of your choice (password must be at least 8 alphanumeric characters) and enter a secure question and answer.

6 Confirm your information and start enjoying the benefits of your new secure online account immediately!

Questions?

If you have questions regarding your member portal or plan benefits, you may speak with a Customer Service representative from 8 am – 8 pm Eastern Standard Time (EST) Monday – Friday at 877.697.2299. After hours, you may verify eligibility and coverage levels via WebTPA's interactive voice response system.