



The screenshot shows the WebTPA member portal interface. At the top left is the WebTPA logo. A navigation menu includes Home (highlighted), Coverage, Claims, Balances, and Resources. On the top right, there is a user profile icon and a Log Out button. Below the navigation is a large banner image of children holding fruit. To the right of the banner is a sidebar menu with options: Print or Request an ID Card, Find a Provider, View My Claims, Manage My Profile, Reach My Health Goals, and Ask a Question. Below the banner, there are sections for 'Current Coverage' and 'My Balances'. The 'Current Coverage' section shows a table with one row: IMA SAMPLE 1234, Subscriber, MEDICAL + DENTAL. The 'My Balances' section shows a table with one row: INDIVIDUAL NETWORK DEDUCTIBLE, \$500.00, \$0.00. To the right of these sections is a 'Hello IMA!' greeting and the SARASOTA MEMORIAL HEALTH CARE SYSTEM logo.

## Using Your Member Portal

Members can access information about their plan benefits and claim information at [www.webtpa.com](http://www.webtpa.com). This secure site keeps member information safe and ensures strict HIPAA-compliant confidentiality.

If you have further questions regarding plan benefits, you may speak with a Customer Service representative from 8 AM – 8 PM Eastern Time (ET) Monday – Friday at 877.697.2299. After hours, you may verify eligibility and coverage levels via WebTPA's interactive voice response system.

Your member portal provides a complete dashboard view of your plan and self-service tools designed to save you time and effort:

- View eligibility information
- Print a temporary ID card
- Order a new ID card
- Search for a doctor in your plan's network
- View claim status and history information
- Download important forms and documents
- Communicate with Customer Service
- Get all the tools, resources, and support you need to reach your health goals

# Logging on to **WebTPA.com**



## WebTPA Online Member Portal

Your online resource where you can:

- Download and print ID Cards
- Review benefit plan information
- Submit questions to Customer Service
- View healthcare claims and deductible balances
- Access wellness resources to help you reach your health goals

username:

password:

**Login**

[Forgot Username or Password?](#) | [Create an account.](#)

### Need a username and password?

Get a username and password through our free registration process. All you need is 60 seconds and your member ID card!

**Register Now!**

## Registering Online

- 1 Go to [www.webtpa.com](http://www.webtpa.com).
- 2 Click **Member Log In**.
- 3 Click **Register Now**. Read the License Agreement and click **Agree**.
- 4 Enter your date of birth, zip code, and member ID.
- 5 Create a username and password of your choice (password must be at least 8 alphanumeric characters) and enter three security questions and answers.
- 6 Confirm your information and start enjoying the benefits of your new secure online account immediately!



# SparkPeople Powered by WebTPA

Accessible via your webtpa.com member portal

SparkPeople is the world's largest healthy living community with a free online diet and fitness program. SparkPeople is helping millions of people achieve their goals every single day. Whether you want to lose weight, tone up, live a healthier lifestyle, or reach other goals, SparkPeople can help – and it's 100% FREE!

The SparkPeople powered by WebTPA portal offers you the following:

- **Calorie Counter & Meal Plans**  
Take the guesswork out of what to eat with powerful customizable tools.
- **Personalized Fitness Plan & Exercise Demos**  
Burn calories and tone muscles with routines you can do at home or at the gym by watching online exercise videos.
- **Active Support Message Boards**  
Get help from thousands of other people like you who are losing weight with SparkPeople.
- **Advice From Experts**  
Participate in programs designed by registered dietitians and personal trainers, who are also there to answer your questions.
- **Member-Created Goal Teams**  
Find others with similar goals and work towards success together.
- **Recipes, Articles, Tips and More**  
Browse thousands of articles and over 100,000 recipes to learn more about eating right, staying active, and sticking to a health program.
- **FitBit Integration**  
Track your steps traveled, calories burned, stairs climbed and sleep activity with FitBit. Visit [www.webtpa.sparkpeople.com/fitbit](http://www.webtpa.sparkpeople.com/fitbit) to link your FitBit and sync its data to your SparkPeople powered by WebTPA account.

## SparkPeople Powered by WebTPA - Homepage



## Sample Condition Center Resources - Heart Health

